

# Chamber Finance Hotline 0800 656 9634

Businesses in the UK often say that they cannot access finance easily and that they find it difficult to speak with their banks when they need to.

In response to this the British Chambers of Commerce, in partnership with their commercial banking partners NatWest & RBS, have launched the Chamber Finance Hotline in response to the needs expressed by many of our members for greater access to banking expertise.

With the Chamber Finance Hotline you are only a telephone call away from a team of experienced banking experts who have extensive knowledge of working with companies across all industry sectors, and can give your business a real edge in today's challenging trading environment.

Not only this, but you don't have to bank with NatWest or RBS to use this service! It's free and it's available 8am-8pm Monday to Friday.

## Complementing Existing Support

The Chamber Finance Hotline is an additional service that complements the existing business services that are offered by NatWest and RBS. If you bank with NatWest or RBS, the Chamber Finance Hotline team will work together with your relationship manager to make sure you get the best support and guidance, allowing you to make the best decisions for your business.

However, even if you bank elsewhere, don't worry, the Chamber Finance Hotline team will provide you with impartial advice and will be happy to talk to you to understand your business needs and assist you as appropriate.

The Chamber Finance Hotline team are able to help you with a wide range of banking issues, and Chamber members that are seeking financial advice and help with queries brought about by the current economic environment will undoubtedly benefit from this excellent free service.

## About the Hotline team

The Chamber Hotline team consists of very knowledgeable specialist managers from the RBS and NatWest Group, who bring to you a wealth of business banking experience from working exclusively with SME customers and they are waiting to help you now.

When you contact this team you will benefit straight away from their:

- **Diverse skill set** – the team have had exposure to every aspect of business banking across all business sectors.
- **Understanding** – many of the team members have spent most of their banking careers in customer facing roles and are completely qualified to advise you on your business needs.
- **Support** – the team don't just understand banking; they understand business, and will offer the best practical support and advice you need.

